

- 3.1 Sustainability Strategies and Goals
- 3.2 Product Quality and Safety
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- 3.5 Supply Chain Management

CH3 Value Creation

Responding to Sustainability Issues

- Information Security
- Supply Chain Management
- Customer Relationship Management

Major Stakeholders

- Customers / Clients
- Suppliers / Business Partners
- Employees
- Investors / Shareholders
- Media
- Government / Competent

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3.1 Sustainability Strategies and Goals - Value Aspect

GRI 2-13, 2-24, 3-3

- 3.1.1 Management Approaches for Material Topics
- 3.1.2 Short / Medium / Long-term Goals
- 3.1.3 Achievement Status of Management Goals for 2025
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3.1.1 Management Approaches for Material Topics

Material Topics	Significance for D-Link	Impacts on Value Chain*			Response Policies and Measures	Management Actions
		Suppliers/ Business Partners	D-Link/ Subsidiaries	Customers/ Clients		
Information Security	Continue to improve the Company's information security management system and strengthen its protection capabilities to comply with domestic and international information security-related regulations and to implement them in daily operations. We are dedicated to mitigating information security risks, maintaining customer trust, preserving the Company's reputation, and sustaining market competitiveness.	—	●	●	Formulate the "Information Security Management Policy" and establish the "Information Security Management Committee", in order to understand information and communication security according to international standards.	The CEO serves as the convener of the "Information Security Management Committee" to supervise the Company's information security policy. Each information security-related unit (information, product, personal information, privacy, etc.) must assign an information security representative to participate in information security meetings held twice a year to continuously optimize and regularly perform audits on information security management.
Supply Chain Management	Implement due diligence responsibilities and exert market influence to strengthen the sustainability value of the overall industry chain and continuously refine the value chain management strategies of upstream/downstream partners to mitigate the risk of various negative impacts on suppliers, including the ongoing operational management of suppliers, which will directly impact the company's operations and commitments to customers. Through stage-by-stage control, the Company provides customers with high-quality products and services, establishing itself as a leading brand in the networking industry. Product quality and stability are closely linked to customer losses and corporate reputation, directly impacting market share and competitiveness.	●	●	●	- Established the "D-Link Sustainable Procurement Policy" and the "Supplier Code of Conduct" as the highest principles for ESG management of suppliers. - Regularly evaluate the impact of suppliers on society and the environment. - Continue to increase the percentage of local purchases. - Appoint a management representative, establish a quality policy, set management objectives in line with the quality policy, and conduct regular reviews to effectively manage and continuously improve.	- Through the "Self-Evaluation Form of ESG Implementation," we regularly investigate the ESG conduct of suppliers and encourage suppliers to regularly disclose relevant performance, thereby driving the sustainable development of the overall value chain. - Implement supplier risk-graded assessments, regularly formulate different audit strategies based on risk levels, and conduct regular audits to eliminate operational risks; on-site audits are conducted on major suppliers every year, including ESG audit indicators developed by referring to the Responsible Business Alliance Code of Conduct. - In accordance with the quality policy, annual quality objectives are set, including customer satisfaction surveys, supplier management assessments, and product manufacturing quality evaluations. These annual quality objectives are implemented based on resolutions from the management review meetings. - The President serves as the management representative of the ISO management system, reviewing the direction of the quality policy and making rolling adjustments during the annual management review meetings.
Customer Relationship Management	Providing high-quality products and services is the company's commitment to customers; customer trust and satisfaction are the driving forces for the company's continuous growth. If customer concerns or needs cannot be resolved in a timely manner, it may affect brand credibility and market share.	—	●	●	By establishing standard operating procedures, conducting regular customer satisfaction surveys, and reviewing various service management indicators, the Company safeguards customer rights and enhances trust.	The "1-3-7 Service Quality Assurance Agreement" has been implemented, with monthly customer satisfaction surveys and reviews of service management indicators. In addition, a dedicated unit for handling customer complaints has been set up to properly manage customer relationships.

※ ●Direct impact; ○Indirect impact

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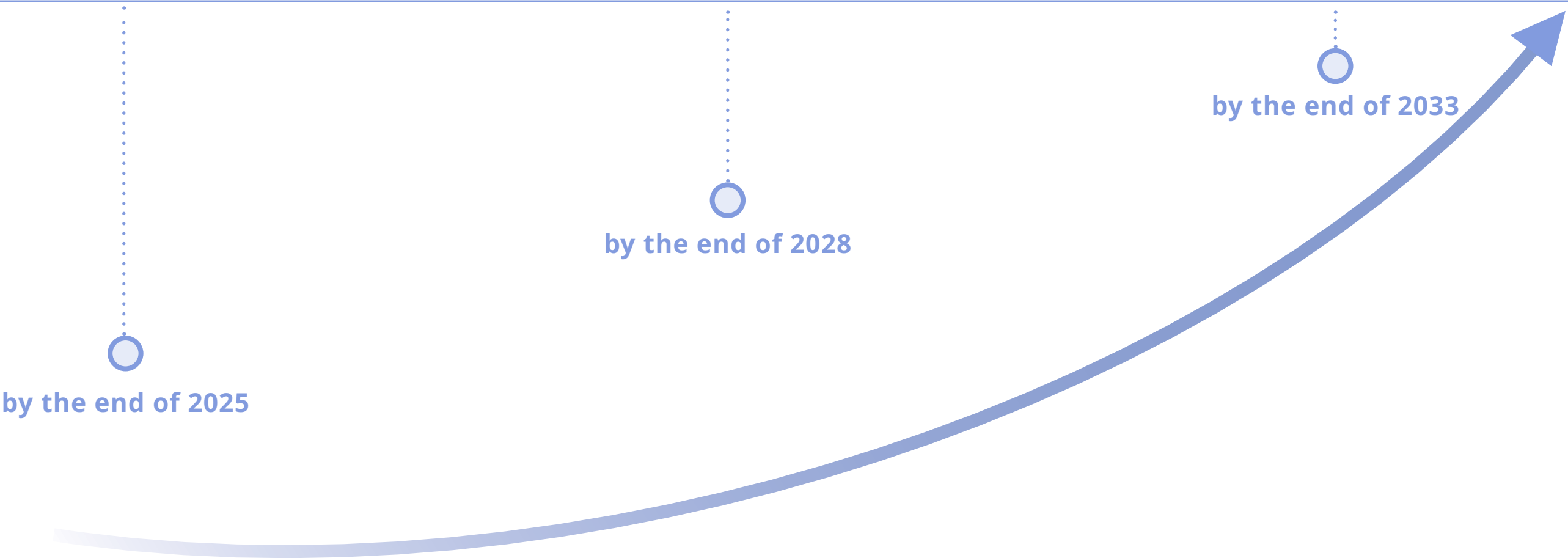
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3.1.2 Short / Medium / Long-term Goals

Material Topics	Short-term	Medium-term	Long-term
Information Security	• Upgrade the wireless network equipment in office space, strengthen management, and improve availability. • Introduce HSM³¹ key management system to all new products. • Introduce the cloud-based solution to the source code scanning system, and integrate third-party package security monitoring and SBOM³² functions. • Certify all products sold to Europe in response to the CE RED Information Security Regulation EN 18031.	• Establish effective anti-hacking and anti-weak measures on external services or websites, regularly entrust third-party external experts to conduct vulnerability scanning and penetration testing, and continuously optimize the system. • Strengthen the automated analysis function of the product security management platform: periodical information security reports, automated risk and authorization type analysis of SBOM, and correlation of detection reports and product versions.	• Gradually build a joint defense system for group information security. • Purchase cyber insurance coverage based on business needs. • Adjust internal safety regulations and product specifications immediately to comply with the latest information security regulations of each country. • Establish the D-Link product security testing team, to cultivate the professional skills and professional certifications over the long term, and actively participate in international information security organization activities and resource sharing.
Supply Chain Management	• Build sustainability and resilience of the supply chain. • Maintain the integrity of quality management procedures. • Ensure that the annual shipment inspection pass rate of major suppliers exceeds 90%.	• Through environmental and social supplier questionnaires, with a 100% response rate. • Conduct sustainable procurement-related education and training for procurement personnel. • Ensure that 100% of major suppliers comply with the ISO 14001 Environmental Management System and have obtained external certification.	• Suppliers' ESG performance is included in the vendor selection criteria. • The annual shipment inspection pass rate of major suppliers exceeds 95%.
Customer Relationship Management	Customer satisfaction continues to remain above 85 points.	Customer satisfaction continues to improve to above 90 points.	Customer satisfaction is maintained at a high level of above 90 points annually.



³¹ Hardware Security Module (HSM)
³² Software Bill of Materials (SBOM)

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3.1.3 Achievement Status of Management Goals for 2025

Material Topics	Goals in 2025	Management Performance	Achievement Status
Information Security	- Upgraded office wireless network equipment to strengthen management and improve availability. - All new products introduced with HSM product key management system. - Source code scanning system migrated to cloud solution, integrating third-party security monitoring and SBOM functions. - All products sold in Europe certified under CE RED EN 18031 information security regulations.	- Completed the ISO/IEC 27001:2022 information security management system upgrade and transition to external audit operations 2 Information Security Management Committee meetings were held, and the implementation results were reported to the Board of Directors. - The HSM key management system has been fully introduced. - SBOM has been completed integrated into the product information security management platform. - All wireless products sold in Europe have passed CE RED EN18031 certification. - Material information security incidents³³: 0 - Material information security complaint³⁴: 0	
Supply Chain Management	- Build the supply chain resilience. - Maintain the integrity of quality management procedures.	- Starting from 2024, we share our sustainability vision, governance structure, and specific promotion measures with suppliers through the ESG newsletter, hoping to drive the value chain to engage in sustainable development. - The self-assessment forms of ESG implementation are distributed annually to keep track of the sustainability of suppliers. In 2025, the survey of 35 existing suppliers was completed. - Audits were conducted for major suppliers (9 in total). The audit completion rate was 100% - Improvement rate of deficiencies in coaching suppliers: 84.62% - Number of quality management regulatory violation incidents: 0. - Annual shipment inspection pass rate of major suppliers: 95.8%. 30 suppliers have obtained ISO 14001 Environmental Management System certification, accounting for 85.7%. - Number of suppliers listed as unqualified suppliers for violating social responsibility standards: 0 - Reports on bribery of suppliers: 0	
Customer Relationship Management (new)	Provide real-time local support, collect customer needs and feedback through surveys, and regularly review and improve deficiencies to maintain customer satisfaction above 85 points.	- Implement customer service procedures and regularly review various service indicators. - Maintain an average customer satisfaction score of 98 in Taiwan and 90 globally throughout the year.	

³³ Refers to the Company’s core information systems, official website, or important information assets (such as confidential documents or data) that have been invaded, destroyed, altered, deleted, encrypted, stolen, or subjected to distributed denial of service (DDoS) attacks, resulting in unauthorized access, control, or data leakage, or causing system malfunction, interruption, or significant impact on Company operations. This does not include attempted attacks, general scanning activities, or incidents without substantial impact on systems, data, or operations.

³⁴ Complaints from third-party impartial inspection units or competent authorities resulting in judicial action due to the Company’s violation of customer personal data protection or loss of customer information. If an individual’s complaint is accepted as a case, it will also be included in the statistics.

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3.1.4 Responsible Unit

- Product Center
- Supply Chain Management Center
- Product Planning Center
- Corporate Finance & Administrative Occupational Safety Center

3.1.5 Management Mechanism

1. Corporate identification specifications
2. D-Link Quality policy
 - Quality first
 - Continuous improvement
 - Customer satisfaction
3. ISO 9001 Quality Management System
4. Product Labeling Regulations in Various Countries
5. ISO/IEC 27001:2022 Information Security Management System
6. BS 10012:2017 Personal Information Management System
7. TRUSTe Privacy Certification
8. Introduced the industrial product security standard: IEC 62443 Industrial Automation and Control System Security
9. ETSI EN 303 645 Cyber Security for Consumer Internet of Things: Baseline Requirements
10. D-Link Sustainable Procurement Policy
11. Supplier Code of Conduct

3.1.6 Communication Channel

Type	Channel
Customer Service	• Toll-free line: 0800-002-615 • https://www.dlink.com/en/hq-support • Online message: https://www.dlink.com/en/contact-d-link
Suppliers-related Channel	• Special E-mail: supplychain@dlinkcorp.com
Sustainability-related Channel	• Special line: 02-6600-0123 Ext. 6832 • Special E-mail: csr@dlinkcorp.com
Anti-Corruption Reporting	• Special E-mail: SRC@dlinkcorp.com • Special Mail Box: No. 289, Xinhua 3rd Rd., Neihu Dist., Taipei City 114 (To Audit Committee)



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3.2 Product Quality and Safety

GRI 417-1, 417-2, 417-3

SDG 12

D-Link abides by the business purpose and is based on satisfying customer requirements and maintaining the effectiveness of the quality management system. The President serves as the management representative of the ISO management system. The quality policy direction is reviewed in the annual management review meeting, and the quality policy is followed every year. Formulate customer satisfaction surveys, supplier management surveys, and product manufacturing quality assessment quality goals, and submit annual quality goals to the management review meeting to implement the resolutions for effective management and continuous improvement.

D-Link's products are marked with relevant product information in accordance with local regulations, and the Company's trademark, product model, part number, UPC, quantity, serial number, safety certification mark, origin mark, hardware version, MAC, power supply information, and number of boxes are clearly marked on the product packaging. The Company also specify video signal output, lithium battery warnings, Important Labels, etc., according to product type and export requirements. In 2025, D-Link had 100% compliance.

3.2.1 Quality Management

3.2.2 Product Security

3.2.3 Customer Services



2025 Number of products violating regulations on labels: 0

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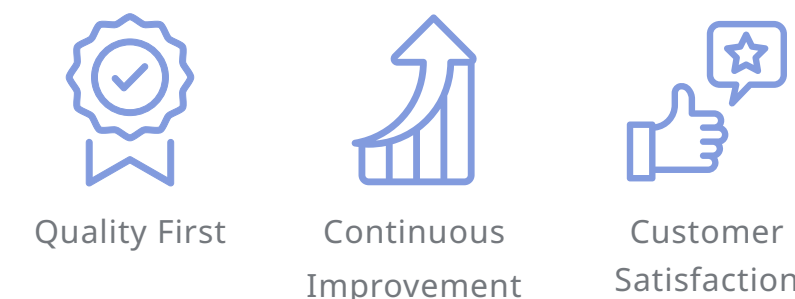
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3.2.1 Quality Management

GRI 416-1, 416-2

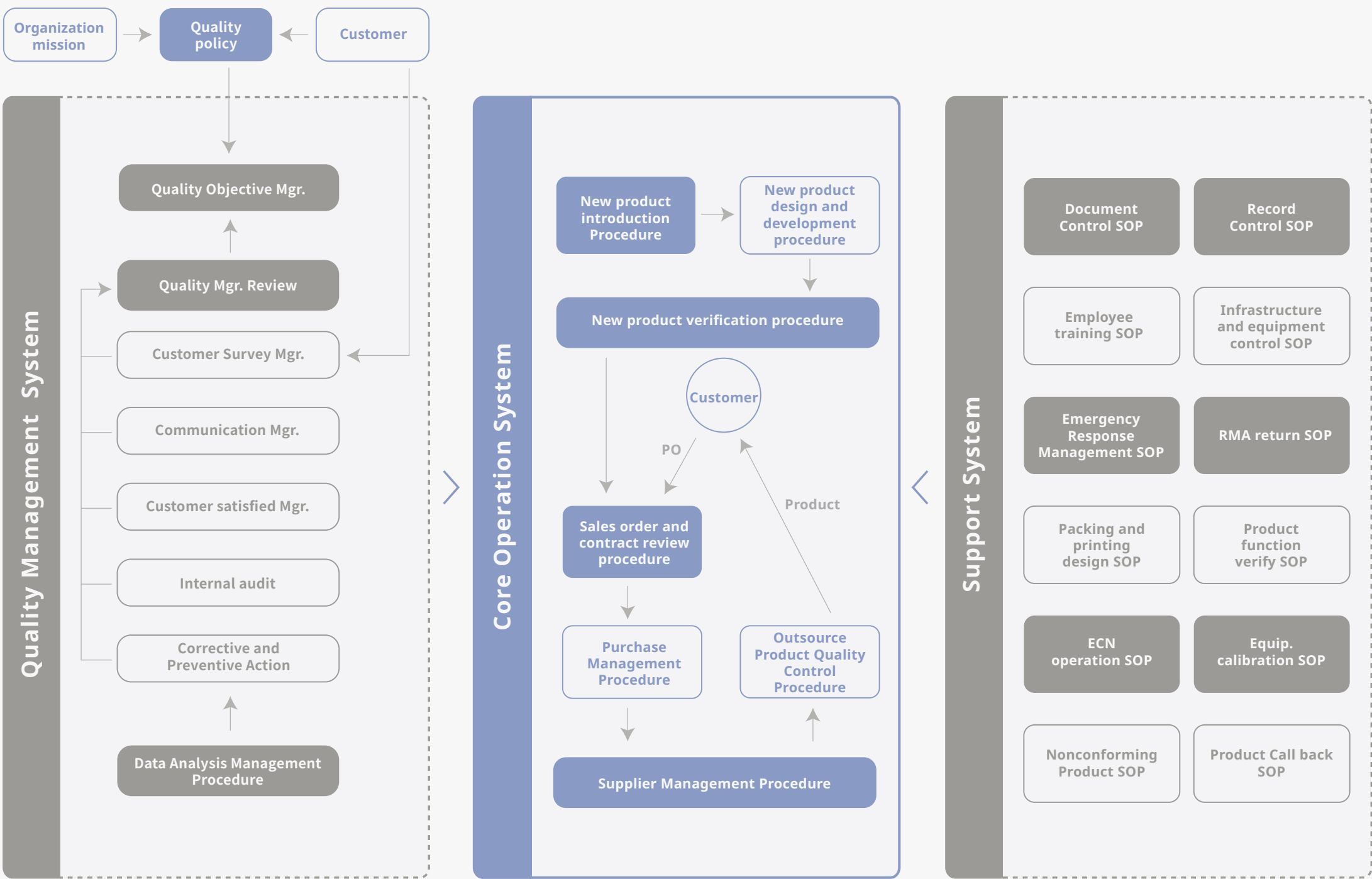
D-Link products comply with the quality-related laws and regulations of various countries. During the development and design stage, suppliers are required to comply with corresponding regulations, and the development verification stage is to verify one by one and obtain a compliance verification report. By controlling from the source, we strictly ensure that products comply with regulatory requirements and quality standards. In addition, the Company has, pursuant to ISO 9001 quality management system specifications, established various policy indicators, internal regular audits, management review reviews, and resolutions, which are completed and certified by external units.

• D-Link Quality Policy



2025 Violation of laws and regulations related to quality management: 0

D-Link's Quality Management System Procedures



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3.2.2 Product Security

SASB TC-HW-230a.1

All D-Link products are required to pass information security related tests to ensure that there are no known risks before production. In order to maintain the level of product security, an internal audit is conducted once a year, an audit and review by an independent third-party information security verification unit is conducted every 2 years, and an information security audit is carried out on the cooperative manufacturers on a regular basis to strictly control the product security.

The Development of D-Link Product Security in Recent Years



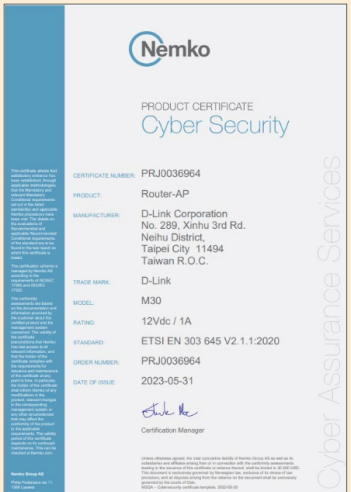
IEC 62443

The IEC 62443 standard is an information security standard for industrial automation control launched by the International Standards Association (ISA) and the International Committee of Electrotechnical Organizations (IECEE). It has complete information security specifications from policies, organizations, processes, systems to components. In addition to developing products in accordance with security specifications, each production stage has strict requirements and tests; after product sales, it is also necessary to release updated software as soon as possible in response to subsequent information security risks to maintain product security levels until the product stops supporting the announcement. The entire product life cycle from product design, development, testing to introduction must follow the guidelines set by the IEC 62443 standard, and ensure the quality and level of product security with the highest security specifications, so that customer privacy is guaranteed.



ETSI EN 303 645 Cyber Security for Consumer Internet of Things: Baseline Requirements

Released by European Telecommunications Standards Institute, it aims to address significant and widespread network security vulnerabilities, establish a security baseline for consumer products connected to the network, safeguard user privacy, and prevent primary attacks on basic design flaws. Manufacturers must comply with the standards in the design and production of their products to ensure that all connected devices are safe and secure before being launched in the European Union, so as to protect consumer privacy and personal information, preventing risks such as hacker extortion.



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In order to identify the risks of product security and manage them effectively, D-Link adopts the following measures:

 Use the Automated Detection Tools	In addition to cooperating with external security companies to review all products, automated testing tools are regularly used to cooperate with manual testing to improve efficiency, expand the scope and scale of testing, and effectively grasp the information security status of products.
 Introduce the Automatic Comparison System	Automatically compare the product software package data with the latest external security incidents, and automatically notify and follow up if there is a match.
 Integrate Relevant Documents to Facilitate Tracking	Integrate the historical data and information security events of all product security testing reports to speed up inquiry and effectively track.
 Regularly Generate Reports for Rolling Optimization	Regularly generate information security vulnerability statistics reports for each product line, you can check the current status of product security, adjust resource arrangements at any time, and help query information security functions during product planning, and can also focus on strengthening product-related functions.
 Strengthen the Expertise of Personnel	Through regular training, D-Link will strengthen internal product testing and the professional capabilities of developers in information security, assist in obtaining relevant licenses and qualifications, and make the Company more competitive in the future when it comes to system procurement and other related businesses.

Digital signature

D-Link has fully implemented the digital signature mechanism to strengthen the information security protection of product firmware and software, ensure product integrity, and ensure source verification without concern. Since 2024, we have further introduced the highest-spec HSM³⁵ and signature management system, which has been fully applied to all products in 2025. The system adopts equipment compliant with the Federal Information Processing Standards FIPS 140-3 Level 3 to securely store product keys to ensure no storage of product keys at endpoints, which greatly improves product information security confidentiality.

UK PSTI

The UK “Product Security and Telecommunication Infrastructure Act” (UK PSTI³⁶), taking effect at the end of April 2024, requires all companies involved in the supply chain of consumer IoT products to comply with the minimum safety requirements established according to the UK Code of Practice for Consumer IoT Security and ETSI EN 303 645 standards. Since 2020, D-Link has complied with the strict IEC 62443-4-1 product safety development process specifications to conduct product R&D, and only the products that passed relevant verification tests may be delivered. Therefore, the safety requirements of the Act have been met in advance.

CE RED

Moreover, in response to the upcoming implementation of CE RED Information Security Regulations in 2025, D-Link has been actively initiating projects since 2022 to adjust safety specifications for product development to meet the requirements of relevant regulations. In May 2023, the M30 AX3000 Wi-Fi 6 dual-frequency wireless router under the D-Link AQUILA PRO AI series successfully obtained the first EN 303 645 certificate in Taiwan. Following the announcement regarding the latest designation of EN 18031 by the EU in January 2025, D-Link immediately cooperated with the certification laboratory to comprehensively plan to convert existing EN 303 645 certified products to EN 18031, continuously strengthening product network security and ensuring compliance with the latest regulatory standards.

In 2025, a total of 86 product information security incidents were reported, of which 72 were related to products that had already reached EOL. Among the remaining 14, only 2 incidents involved current products, 2 incidents involved software platforms, and 10 incidents were related to locally introduced agency products by subsidiaries, not developed by D-Link. In general, the overall information security quality of products has improved significantly since the full adoption of the IEC 62443 safety development process. This shows that the relevant measures have gradually yielded results.

³⁵ Hardware Security Module
³⁶ Product Security and Telecommunications Infrastructure Act

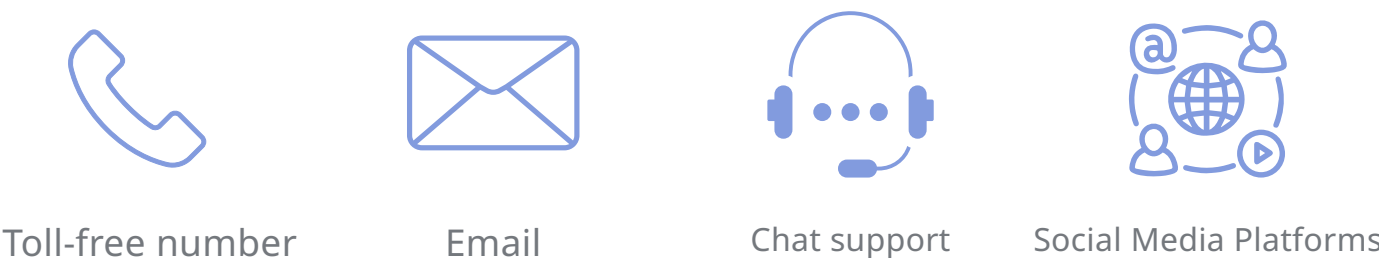
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3.2.3 Customer Services

Diverse Customer Service System

High-quality after-sales service is D-Link's commitment to customers. D-Link has a total of 13 call centers around the world, providing consumers with a variety of real-time technical support channels. In addition, the self-built customer service system integrates consumer cases of different regions, so that the headquarters and customer service centers can regularly review customers' opinions and suggestions on products and services, thereby improving user experience, continuously improving customer service quality, and increasing customer loyalty to the brand.

• D-Link Instant Technical Support Channel



1-3-7 Service Level Agreement

D-Link headquarters provides solutions to each subsidiary, operating base and customer service center through the “1-3-7 Service Level Agreement, SLA” and requires the general case processing to be concluded within seven days, to ensure that problems encountered by consumers can be solved promptly and effectively.

• Service Level Agreement



Furthermore, D-Link has developed stricter process flows for VIP projects/customers: the Field Technical Support Engineer cooperates with the Sales Center to conduct new function evaluation or problem solving directly with the manufacturer to meet the timeliness requirements of the project.

• The Customer Complaint Handling Procedures and Responsible Units



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- To improve service quality, the headquarters conducts a monthly review of various service management indicators for the call centers.

Service Management Indicators	Goals	Annual Performance
First call resolution	80% of incidents are closed after the first phone call.	More than 95% of the incidents in each subsidiary were resolved after the first phone call.
Average handling time	Answer customer questions within 15 minutes.	Subsidiaries answered customer questions within 10 minutes on average.
Customer satisfaction survey	The average score is above 85 points.	The average score was 90.

Customer Satisfaction Survey

D-Link conducts customer satisfaction surveys annually in accordance with the ISO 9000 Customer Satisfaction Management Procedure. With a target of 80 points, in recent years, the customer satisfaction survey scores have been above 80 points, reaching the target. In addition, to further improve customer and consumer loyalty to the brand, D-Link has continued to increase diverse social media software communication channels and monitored comments on products in forums and e-commerce platforms. Subsequently, customers are provided with product-related education and training courses, to continuously improve toward medium and long-term goals.

- Customer Satisfaction Scores in the Past 3 Years



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3.3 Information Security Management

SASB TC-HW-230a.1

SDG 8, 9, 12

Information security is one of the major issues of global concern, and it is a top priority for the Networking equipment industry. D-Link established the “Information Security Management Committee” and passed the “Information Security Management Policy” to ensure the confidentiality, integrity, availability, and legality of information assets.

- 3.3.1 Information Security Management Structure
- 3.3.2 Information Security Management Strategy
- 3.3.3 Information Security Risk Management and Continuing Improvement
- 3.3.4 Information Security Management Measures and Resource Allocation
- 3.3.5 Information Security Incidents



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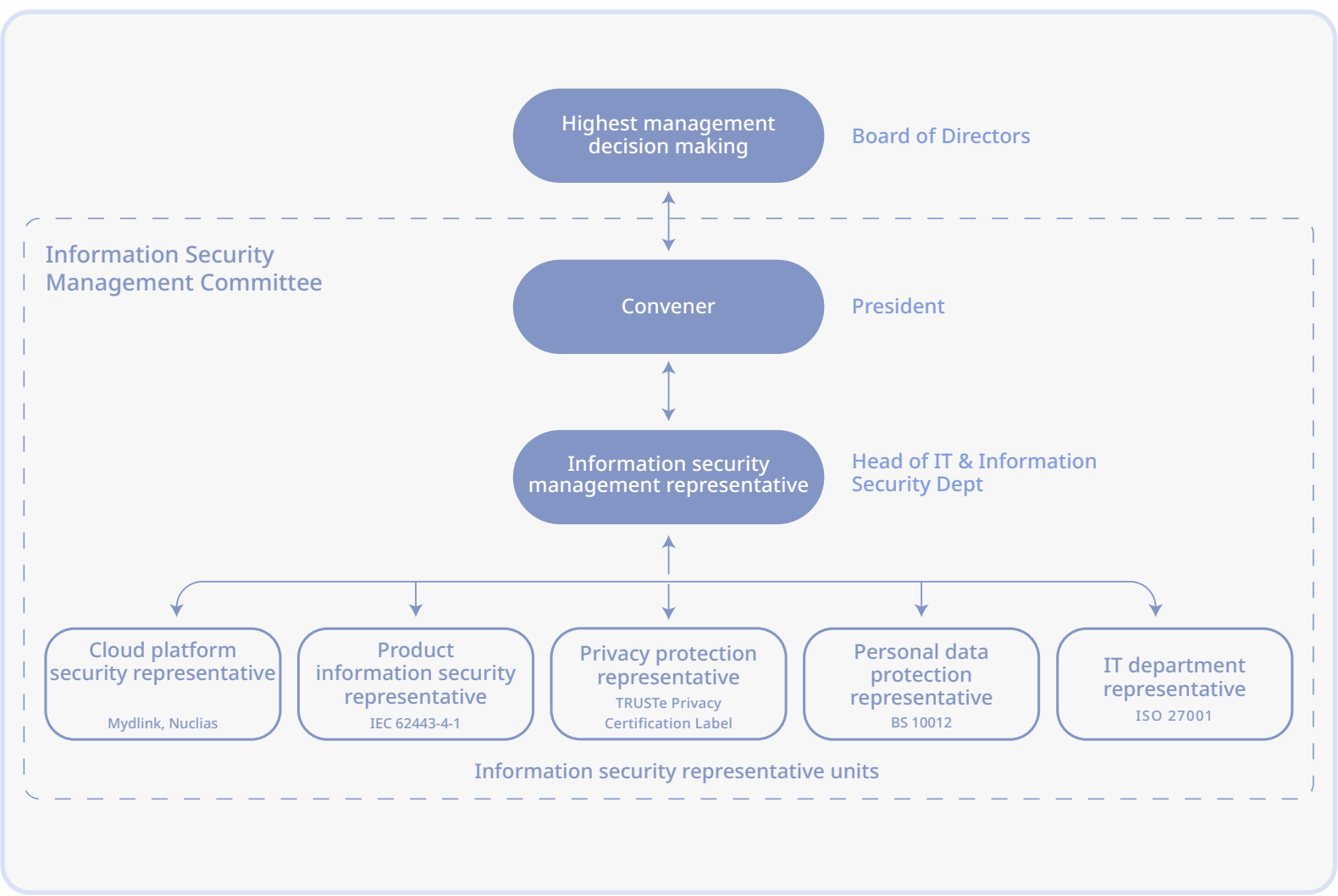
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3.3.1 Information Security Management Structure

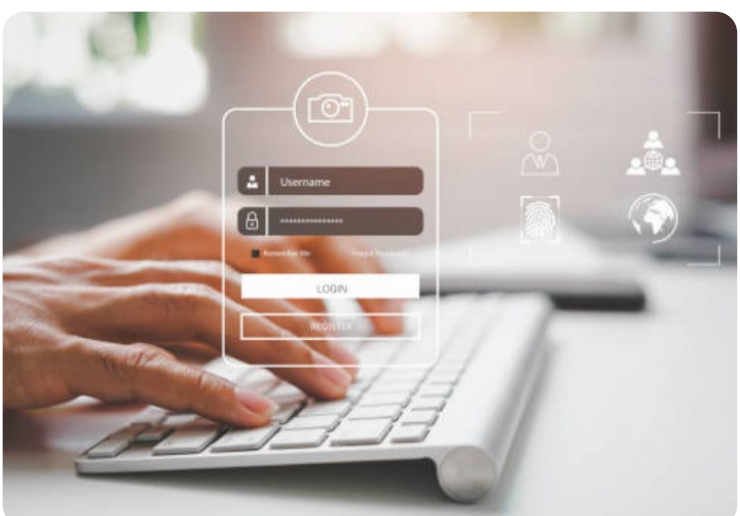
GRI 2-12

In order to fully manage information and communication security, D-Link has established the “Information Security Management Committee”. The CEO shall act as the convener to regularly convene information security meetings and supervise the information security policies of the entire company. The Committee references the ISO 27001:2022 information security management system and the Regulations Governing Establishment of Internal Control Systems by Public Companies, the Information Technology and Security Department serves as the dedicated information security unit. The Information Technology and Security Department supervisor shall act as the information security management representative to coordinate the formulation, execution, risk management, and compliance audit of information security and protection-related policies. Each information security related unit (product, personal data, privacy, etc.) shall appoint an information security representative to regularly participate in information security meetings. They shall discuss information security policies and other material issues related to information security, as well as supervise the execution of the Company’s information security operations and the effectiveness of the information security risk management mechanisms. Two Information Security Management Committee meetings were held in 2025, and relevant implementation results were reported to the Board of Directors.

● D-Link’s Information Security Organization



3.3.2 Information Security Management Strategy



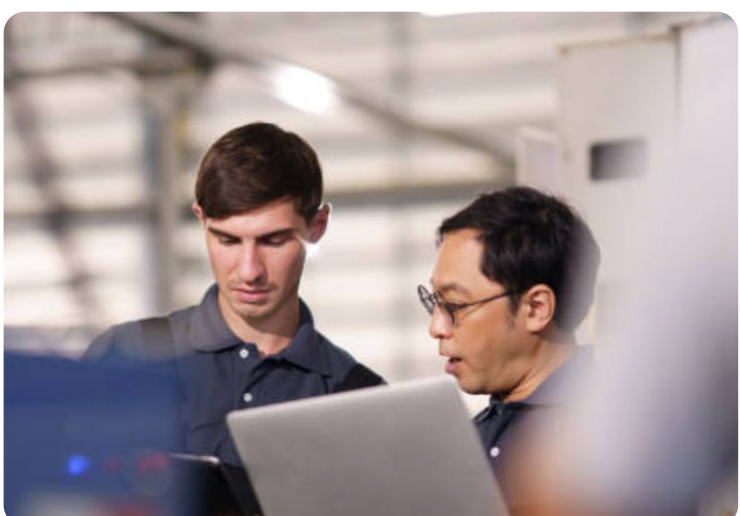
Information Security for Systems

Passed the **ISO/IEC 27001:2022 Information Security Management System** certification, and through the import of international standards, the response and handling capabilities for information security incidents were strengthened, so as to protect the security of the Company and customers’ information assets.



Personal Data Protection

Passed the certification of **BS 10012:2017 Personal Information Management System** to confirm that all relevant procedures and applicable documents comply with the EU General Data Protection Regulations (GDPR) requirements.



Information Security for Products

Passed the certification of **IEC 62443-4-1: 2018 Product Safety Development System**, and the product lifecycle from design, development, testing to import strictly follows safety regulations.



Privacy Protection

Since 2014, D-Link's external service website and domain have been audited and certified by TrustArc Inc., a data privacy management authority, and have received the “**TRUSTe Privacy Certification Stamp**”.

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3.3.3 Information Security Risk Management and Continuing Improvement

D-Link has been cultivating network equipment and services markets for a long time. The Company places great importance on information security and the scope of its focus includes employees, organizations, supplier and operation related information, and software and hardware. D-Link complies with the ISO/IEC 27001:2022 Information Security Management System standards to formulate the information security policy. The Company has strengthened information security management to ensure that important information assets are protected from intentional or accidental internal and external threats, in order to maintain the confidentiality, integrity, and availability of data. Through the information asset and risk management procedures, D-Link has established and maintained the Company's important information assets using the "Plan - Do - Check - Act" model. D-Link ensures the continued operation of its business, reduce operational risks, enhance service quality, and ensure the consistent and effective implementation of all information security-related policies, procedures, and operating guidelines during daily operations.

The PDCA Framework for D-Link's Information Security



3.3.4 Information Security Management Measures and Resource Allocation

In response to the increasingly severe cyberattacks and risks, the Company prepares a budget every year to adopt multi-layer defense structures (such as firewalls, IDS/IPS³⁷, and endpoint protection systems), and the dedicated information security unit continues to promote information security management and monitoring protection operations.

Information security protection and control

Network Security	Introduce advanced technologies to conduct computer scans and software updates, strengthen software firewalls and computer controls, and prevent the spread of computer viruses.
Device Security	• Improve endpoint anti-virus and virus scanning mechanisms to prevent ransomware and malicious programs from entering the Company. • Strengthen malicious software and trojan horse attachment detection for the email system.
Web Application Security	• Stipulate security checks, evaluation standards, and improvement goals for the development process of applications. • Continue to strengthen security control mechanisms for applications and repair potential vulnerabilities.
Access Control	Stipulate the user password management mechanism, network security service mechanism, and methods of internal network segmentation and external connection to manage remote work and protect network and information security.
Password Key Management	In order to ensure the system operations of the Company and confidentiality of accounts, necessary passwords and keys are managed, in order to minimize the risk of leaks and appropriately protect D-Link's sensitive information.
Continuous Operation Management	D-Link shall establish operation continuity plans for important systems and implement annual drills to ensure continued operations.
Server Virtualization	Continuously importing server virtualization construction to achieve environmental protection, energy conservation, and maintenance cost reduction by reducing the number of physical servers.
Information Security Incident Management	In order to reduce the damage caused by information security incidents, information security incident reporting and handling procedures are established.

³⁷ Intrusion Detection System / Intrusion Prevention System

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Measures to Mitigate Information Security Risks and Implementation Status In 2025

Information Security Risk Management and Monitoring	Commission a third-party impartial inspection unit to regularly conduct information security evaluations on the Company. In 2025, successfully passed the following 3 verifications: • ISO/IEC 27001:2022 Information Security Management System. • IEC 62443-4-1:2018 Secure Product Development Lifecycle Requirements. • BS 10012:2017 Personal Information Management System.
External Threat Detection and Protection	• Commission a third-party impartial inspection unit to regularly conduct vulnerability scanning and regularly collect external threat information. The information is used to perform risk assessments to strengthen external information security threat protection. In 2025, some of the mainframe equipment were identified to have high risk vulnerabilities, and corrective actions have been taken to ensure system security. • D-Link has joined the Taiwan Computer Emergency Response Team/Coordination Center (TWCERT/CC) to regularly collect external threat information and conduct risk assessments according to the information content. Information security personnel are responsible for confirming and tracking the handling results of the information to strengthen external information security threat protection.
Hold Regular/Special Information Security Meetings	• Information security management review meeting, 2 times in total. • Conduct endpoint protection analysis meetings with vendors every quarter, 4 meetings in total. • Important system upgrades and updates, 6 meetings in total. • A total of 16 sessions were conducted for information security-related product introductions and Proofs of Concept (POC)³⁸. • Meetings responding to the 2025 information security incidents and internal information security education and training meetings, 20 meetings in total.
Training and Drills	• 1 dedicated member of the dedicated information security unit and 6 information security network management personnel must undergo more than 21 hours of professional information security training every year. • Regularly organize continued operation drills and improve employee information security awareness every year. • Conduct the social engineering drills to increase employees' alertness and sensitivity to email social engineering attacks. - 4 relevant drills were carried out in 2025; for employees and their supervisors who leaked information during the drills, they are required to participate in follow-up information security education training. - 599 participants on average, with a pass rate of 92%. - For employees who failed the drill and their supervisors, compulsory education and training must be undertaken.
Education and Advocacy	• Education and advocacy for all employees: - To implement 1 hour of information related education and training for all company employees every quarter. Every year, 2 hours of information security education and 2 hours of other information education and training shall be planned. • Information security advocacy: Conducted relevant promotional campaigns for all employees on the internal website every quarter.

3.3.5 Information Security Incidents GRI 418-1

In October 2025, the Company passed the ISO/IEC 27001:2022 information security certification and the BS 10012:2017 personal data protection internal/external audits and verification. There were no major deficiencies, nor any violations of information security or personal data protection that resulted in customer or employee information leakage or fines, and no major information security incidents occurred.



2025

Material information security incidents³⁹: 0

Material information security complaint⁴⁰: 0

³⁹ Definition of material information security incidents: Including the Company's core information system, official website or confidential documents and files, have been invaded, destroyed, compromised, deleted, encrypted, stolen, and under distributed denial of service attacks (DDoS), resulting in the inability to operate or provide services normally, or the leakage of personal information, etc.

⁴⁰ Definition of important information security complaint cases: Complaints from third-party impartial inspection units or competent authorities resulting in judicial action due to the Company's violation of customer personal data protection or loss of customer information. If an individual's complaint is accepted as a case, it will also be included in the statistics.



³⁸ It is used to prove whether a security product or solution can achieve the expected effect in the actual environment

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3.4 Research, Development & Innovation

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D-Link continues to create differentiation and market segmentation through the Company's industry-leading cloud service platform and the continuous introduction of forward-looking innovative products.

- 3.4.1 Innovation Strategies and Practices
- 3.4.2 Innovation-related Education and Training
- 3.4.3 Products



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3.4.1 Innovation Strategies and Practices

Software

In 2024, D-Link adopted a hybrid cloud strategy, which not only increased the flexibility and cost efficiency, but also integrated artificial intelligence and machine learning technology into cloud computing deeply; a new generation of monitoring mechanisms was also introduced and the resource allocation and operational efficiency were significantly optimized. In addition to achieving the automation of resource management, it also ensures optimal configuration and further enhances the security of cloud-based data. In addition, the serverless architecture was introduced, which not only simplifies the development and deployment process of applications, but also enables faster and more flexible implementation of innovative applications. In addition, the edge computing architecture was also integrated to move data processing to a location closer to the source of the data, which not only solves the problem of delay, but also significantly improves the user experience.

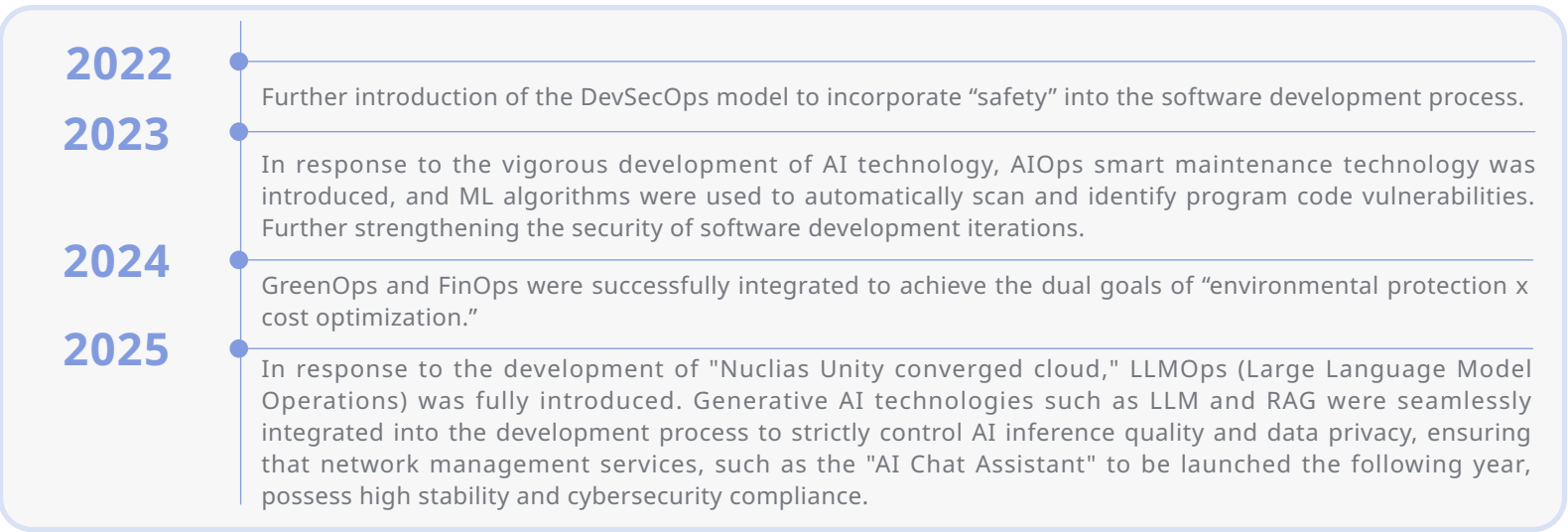
In 2025, D-Link fully committed to the development and integration plan of the "Nuclias Unity converged cloud" next-generation cloud network management platform, dedicated to deeply combining professional network management with generative artificial intelligence technology to address the hybrid working models and increasingly complex cross-site network challenges faced by modern enterprises. During the development period, the Company actively introduced forward-looking technologies such as Large Language Models (LLM) and Retrieval-Augmented Generation (RAG) to develop professional network management functions featuring "AI-automated one-stop network planning" and "AI chat assistant," aiming to significantly reduce the operational threshold and time cost for corporate IT personnel.

In terms of system architecture and governance, "Nuclias Unity converged cloud" fully introduced the internationally recognized FCAPS (Fault, Configuration, Accounting, Performance, and Security) network management model, and constructed a three-tier flexible management architecture that supports single sites to large multinational corporations. This innovative research and development not only provides "proactive capacity and power monitoring" through AI intelligent analysis to accurately grasp PoE power supply and equipment resource utilization, preventing overload early and reducing idle energy consumption to concretely implement green operations and carbon reduction goals (environmental sustainability); but also utilizes a rigorous "Role-Based Access Control (RBAC)" centralized security strategy to reduce human configuration risks, significantly strengthening corporate information governance and information security compliance (corporate governance).

As end-to-end visualization, large-batch automated configuration, and cloud security architecture approach completion, "Nuclias Unity converged cloud" is expected to be officially launched in the first quarter of 2026. At that time, through a single intuitive integrated interface, it will assist enterprises in breaking the silos of decentralized operation tools, fully empowering digital transformation with enterprise-grade reliability that eliminates high traditional licensing fees, and enhancing corporate operational efficiency and resilience for sustainable development.

Evolution of Operations/Maintenance Models: Comprehensive Upgrade from DevOps to LLMOps (large language model operations/maintenance)

In order to ensure the cloud software functions and platform service quality, and the smooth promotion of next-generation network management technology, the D-Link development team has adopted the DevOps model to eliminate the gaps between development, operations, and quality assurance. In recent years, based on the original DevOps model, and in alignment with the blueprint of "Nuclias Unity converged cloud", the continuous optimization for the following:



DevOps and subsequent evolution modules

"DevOps" is the abbreviation combination of "Development" and "Operation" in English. It can be regarded as the intersection of software development, technical maintenance and quality assurance.

- "Sec" in "DevSecOps" stands for Security in English. This model is derived from the DevOps model. As the name suggests, it aims to build a more effective, reliable and secure operating procedure and environment.
- "AIOps (artificial intelligence operation/maintenance)" analyzes IT operation and maintenance data through AI and machine learning to improve the efficiency of failure prediction, dysfunction detection, and operation/maintenance.
- GreenOps (green operation/maintenance)" reduces carbon emissions by optimizing IT resources and energy consumption to achieve environmental protection and sustainable development.
- "FinOps (finance operation/maintenance)" enhances cloud cost-effectiveness and promotes cross-departmental collaboration through financial monitoring and resource optimization.
- "LLMOps (large language model operation/maintenance)" focuses on the lifecycle management of large language models (LLM) and generative AI, covering model optimization, deployment, accuracy monitoring, and the establishment of cybersecurity guardrails to ensure the reliability and compliance of AI applications.

During the process of introducing generative AI, LLMOps plays a key role in expanding synergies. When developing the AI network management features for the "Nuclias Unity converged cloud," LLMOps is used to precisely control the computing resources for model inference and optimize the operational efficiency of RAG (Retrieval-Augmented Generation). This not only avoids massive AI energy consumption to support the carbon reduction goals of GreenOps, but also effectively controls cloud computing expenditures, deepening the cost optimization results of FinOps. Meanwhile, model guardrails established in the spirit of DevSecOps strictly check the privacy and security of corporate network management data, further improving the reliability of information governance.

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Hardware

In order to ensure product quality, D-Link not only actively monitors the status of key chips, but also strictly controls each research and development stage. For example, before mass production of new products, it uses the user experience accumulated in its own laboratory to conduct performance verification, to ensure the quality and stability after mass production. After the product is mass-produced, a dedicated department will handle users' questions and collect relevant information as a basis for subsequent product optimization, to meet the needs of the market and customers immediately.

D-Link focuses on product function intelligence, product performance MIT, and product manufacturing sustainability, develop easy-to-install AQUILA PRO AI products with smart notification and management functions. We have created a comprehensive smart family service network and collaborated with internationally renowned chip manufacturers to develop Wi-Fi 7 multi-frequency link mesh networks, through multi-band concurrency and intelligent link scheduling technologies, significantly improving overall network throughput, connection stability, and coverage performance, demonstrating the high-performance connection advantages of the AQUILA PRO AI series under the multi-frequency link Mesh architecture.



Wi-Fi 7 Multiple Frequency Link Mesh Network

Multi-Link Operation (MLO) is one of the core technologies of Wi-Fi 7, allowing Wi-Fi devices to simultaneously use multiple frequency bands for data transmission, similar to the concept of expanding the number of lanes to increase traffic flow, to greatly improve network traffic processing capabilities. By integrating MLO and mesh network, it not only accelerates transmission speed, but also optimizes network quality and traffic dispatch to ensure smarter network management.

With the popularity of Wi-Fi 7 routers and mesh systems, MLO Mesh will become a key technology for future high-efficiency wireless networks to bring a smoother connection experience for users.

For switch products, D-Link proposed Backhaul Network Solution, which includes a series of switch products from the core layer, aggregation layer to access layer, and cooperates with internationally renowned chip manufacturers such as Broadcom, Marvell, and Realtek to develop functions at all levels Application switch products to meet the needs of various network application architectures.

3.4.2 Innovation-related Education and Training

In order to enhance R&D capacity, D-Link organized four physical education and training sessions for R&D units and related personnel in 2025, including Amazon ECS Immersion Day, HA Proxy Cloud and On-Premises Management Practices, Kiro AI Assistant: Beginner's Guide to the Developer's Smart Companion, and Quarterly Business Review. A total of 99 people participated in the program and received 174 training man-hours in the year.



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3.4.3 Products

D-Link actively participates in world-class design competitions. In 2025, the company received recognition with 10 international awards. For the list of award-winning products, please refer to the "Awards and Honors" section of this report. (P.15).

Products

Feature Summary



M95 / R95 BE9500 Wi-Fi 7 Tri-Band Wi-Fi Router

Featuring advanced tri-band Wi-Fi 7 technology, it operates at full speed to deliver velocities up to 9500 Mbps, supporting a smooth and stable video streaming and online gaming experience. Multi-Link Operation (MLO) increases throughput and reduces latency. Equipped with four 2.5G Ethernet ports, it breaks through previous 1G speed bottlenecks. Proprietary Wi-Fi optimization, spherical antennas, and beamforming technology provide larger capacity, more reliable connections, and less interference. By leveraging D-Link Wi-Fi MESH technology in conjunction with multiple routers, a whole-home MESH Wi-Fi network can be easily established, effectively avoiding network latency and packet loss during movement.



M36 / R36 BE3600 Wi-Fi 7 Dual-Band Wi-Fi Router

Featuring advanced dual-band Wi-Fi 7 technology, it operates at full speed to deliver velocities up to 3600 Mbps, supporting a smooth and stable video streaming and online gaming experience. Multi-Link Operation (MLO) increases throughput and reduces latency. Equipped with four 2.5G Ethernet ports, it breaks through previous 1G speed bottlenecks. Proprietary Wi-Fi optimization, spherical antennas, and beamforming technology provide larger capacity, more reliable connections, and less interference. By leveraging D-Link Wi-Fi MESH technology in conjunction with multiple routers, a whole-home MESH Wi-Fi network can be easily established, effectively avoiding network latency and packet loss during movement.



AQUILA PRO AI App

Easy network management with AQUILA PRO AI application. The AI helper monitors the network performance and provides optimization suggestions automatically. The Wi-Fi network for visitors can be easily set up for sharing with friends and family members, and by activating the parental control function, safer internet use is guaranteed for children. A timer can be set up to shut down Wi-Fi at nighttime when sleeping, to enjoy a peaceful night.

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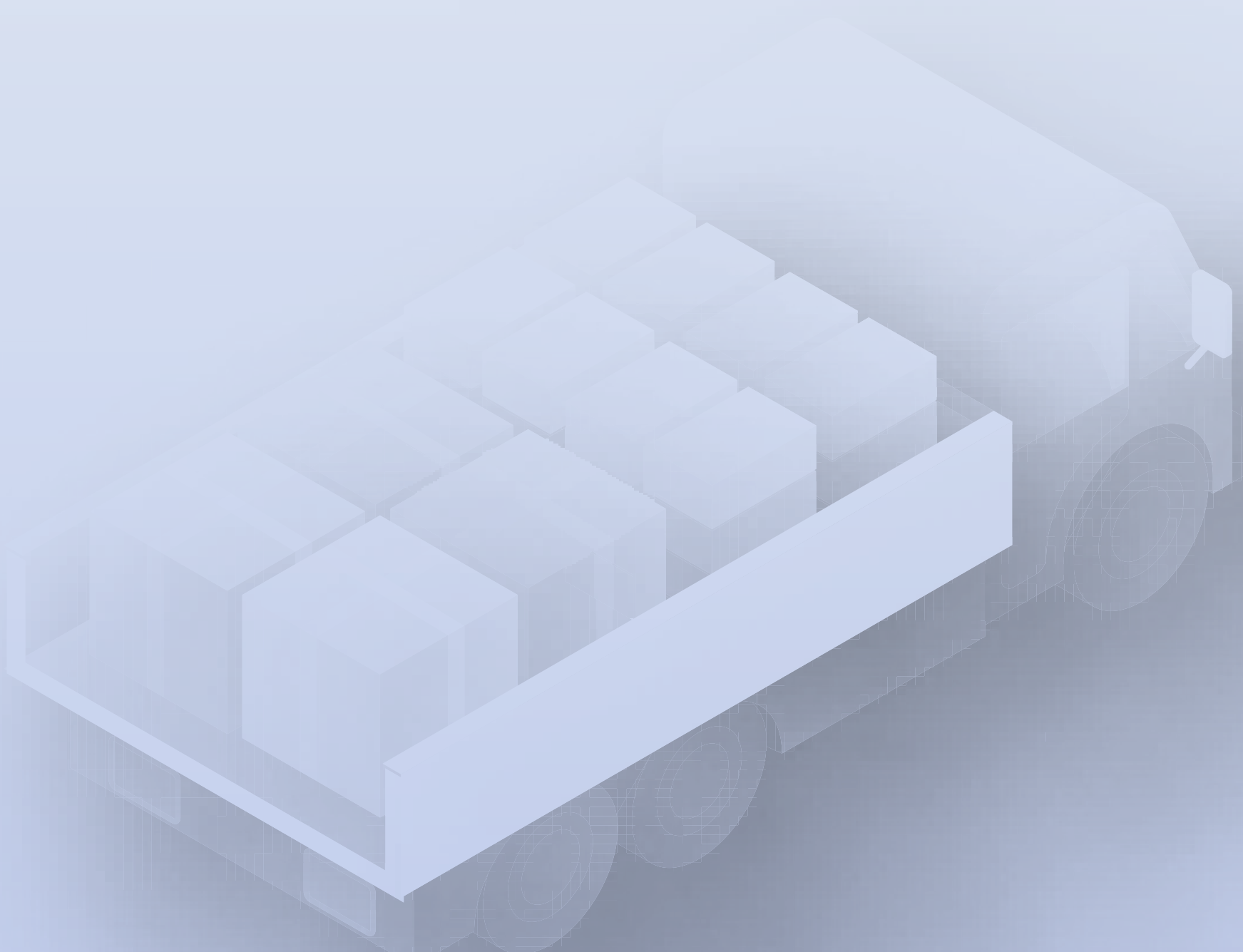
GRI 308-1, 308-2, 414-1, 414-2

SASB TC-HW-430a.1, TC-HW-430a.2, TC-HW-440a.1, TC-HW-000.B

SDG 9, 12, 17

Suppliers are the driving force behind D-Link's competitive edge. By implementing due diligence, D-Link leverages its market influence to enhance the sustainable value of the overall industry chain and improve the value chain management strategies of its upstream and downstream partners. Through long-term and stable collaboration, D-Link reduces operational risks and costs, provides reliable and high-quality products and services to customers, and achieves sustainable supply chain management.

- 3.5.1 Overview of the Value Chain
- 3.5.2 Sustainable Procurement Policy and Measures
- 3.5.3 Supplier Classification Management System
- 3.5.4 Supplier Audit Status



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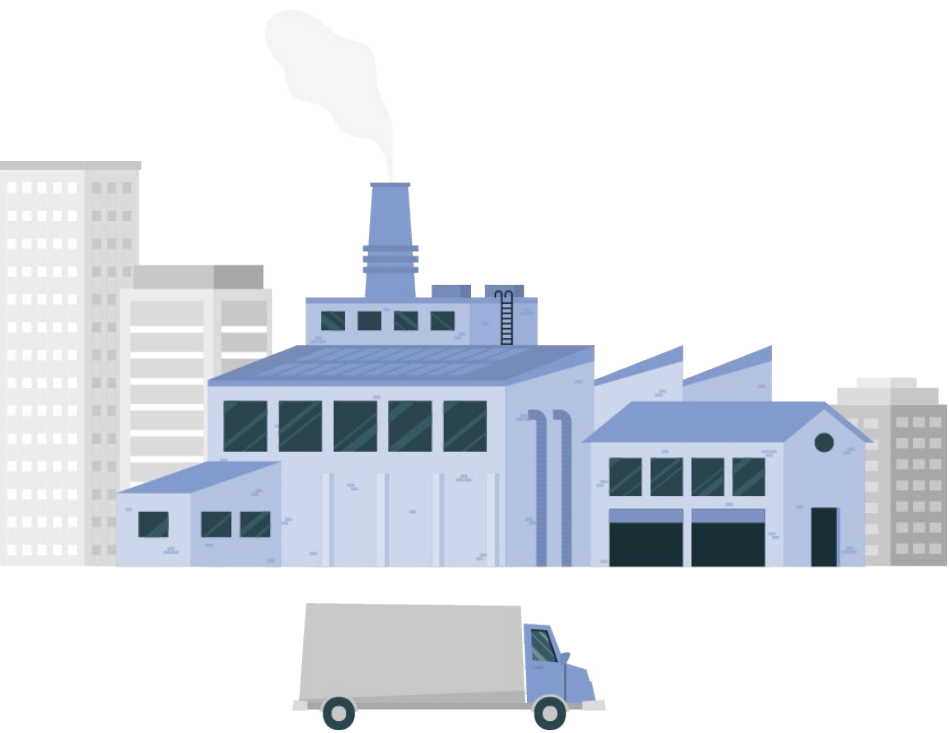
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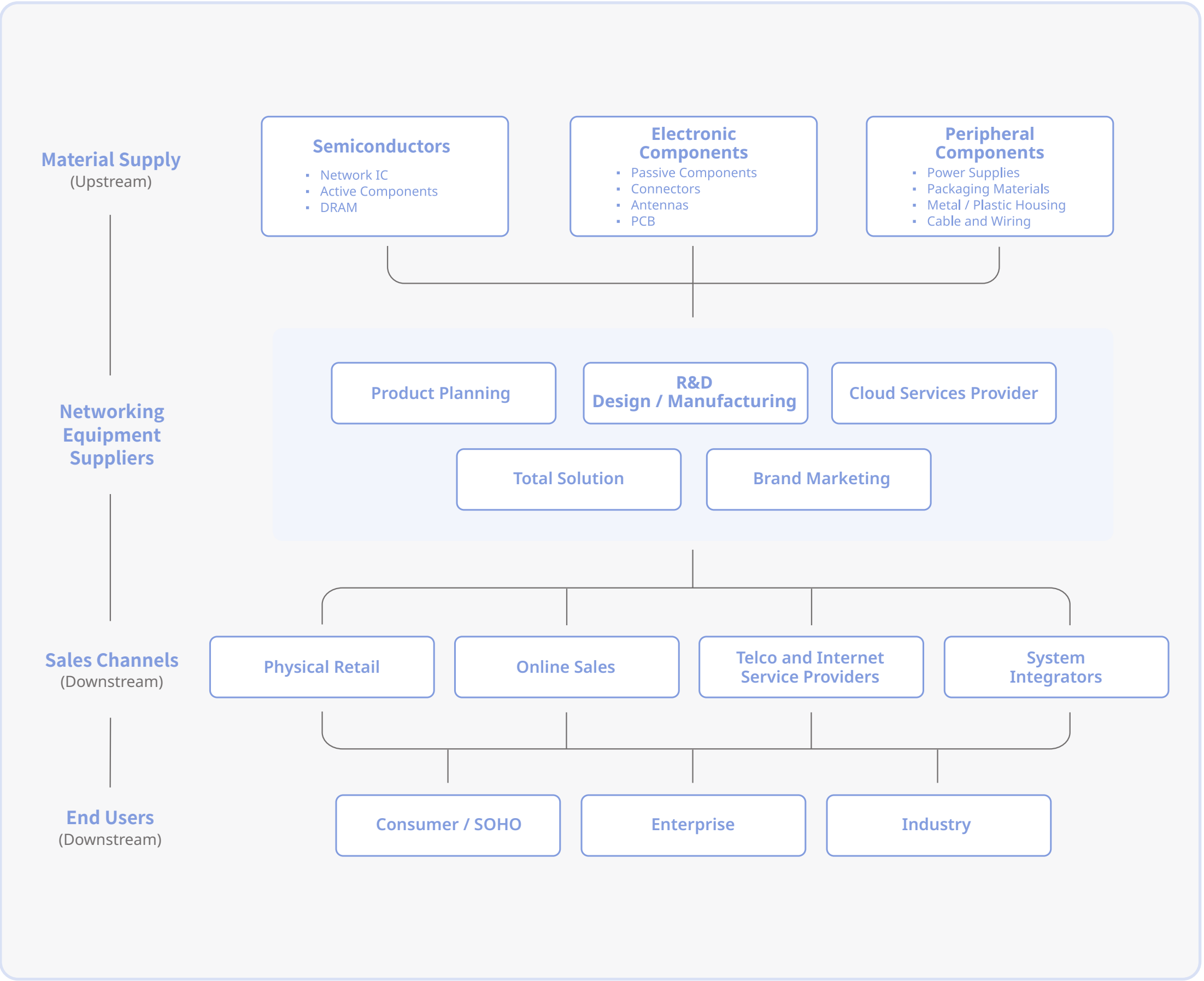
3.5.1 Overview of the Value Chain

GRI 2-6, 204-1

D-Link's suppliers can be roughly divided into two categories: "General Administration" and "Product Procurement." The former refers to the operations of maintaining the buildings, office needs, with various types and relatively smaller purchase amount. Therefore, this chapter primarily focuses on product procurement, while data for green procurement only includes figures from general administration category.



D-Link's Industry Value Chain



Note: In 2025, D-Link's industry value chain showed no significant differences compared to 2024.

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Overview of Main Suppliers

D-Link is a brand company, its business scope does not include manufacturing, and its products are all commissioned to suppliers. Currently, there are 9 main OEM suppliers⁴¹ for D-Link products.

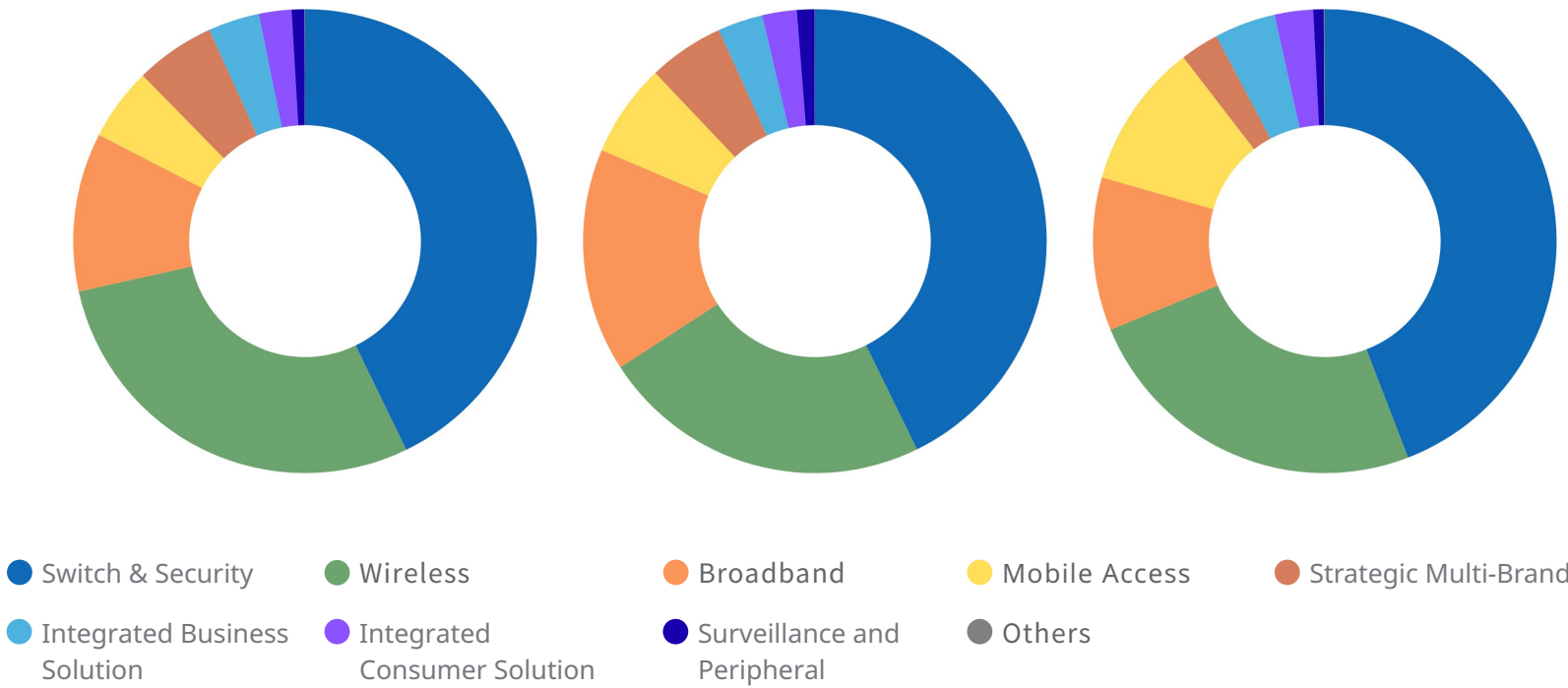
The Proportion of Production for Various Product Categories in the Past 3 Years

Product Category	2023	2024	2025
Switch & Security	42.81%	42.74%	44.15%
Wireless	28.71%	23.12%	24.61%
Broadband	11.06%	15.57%	10.68%
Mobile Access	5.09%	6.49%	10.12%
Strategic Multi-Brand	5.57%	5.29%	2.69%
Integrated Business Solution	3.57%	3.15%	4.27%
Integrated Consumer Solution	2.27%	2.40%	2.68%
Surveillance and Peripheral	0.89%	1.22%	0.73%
Others	0.04%	0.03%	0.07%

D-Link does not have a production department. Calculated based on the four main suppliers who accounted for over 50% of D-Link's total procurement in 2025 and the number of products produced, the total manufacturing area is approximately 669,000 square feet, and the distribution is as follows:

Area of Manufacturing Regions (square feet)

Supplier	Area of Manufacturing Regions
Supplier A	190,356
Supplier B	69,801
Supplier C	327,516
Supplier D	82,163
Total	669,836



⁴¹ The total purchase amount accounted for more than 85%.

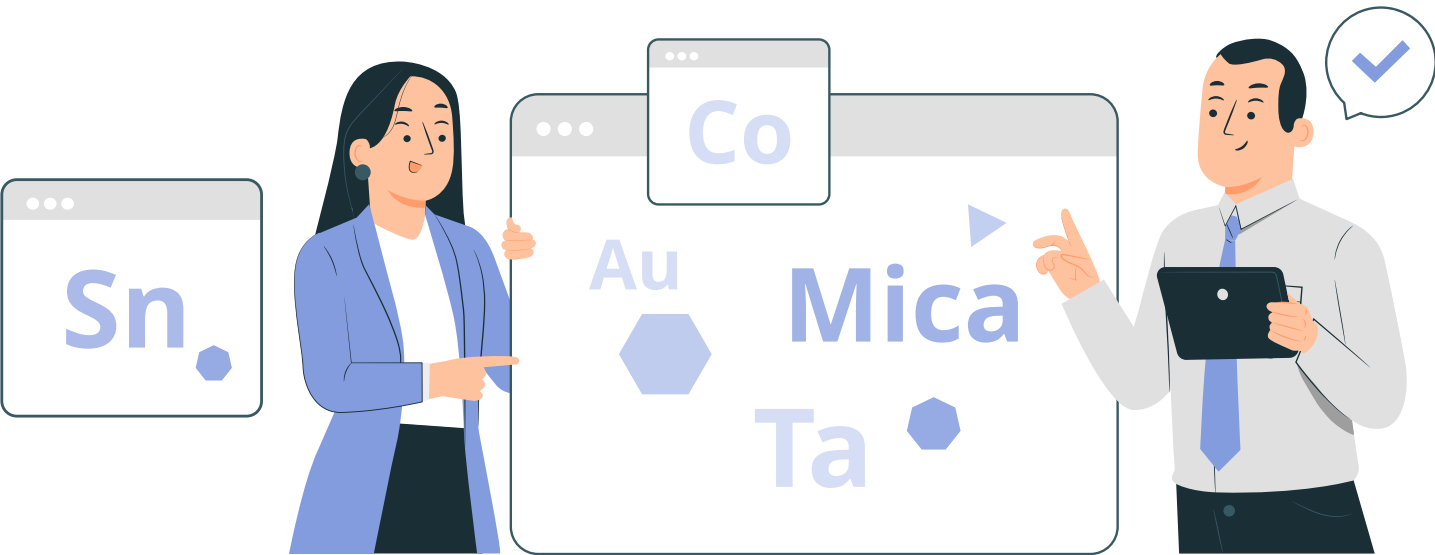
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Local Procurement

The key material used in D-Link products is active components, particularly integrated circuits (ICs). To mitigate the risk of supply instability, the Company actively develops multiple sources of supply, regularly reviews sourcing distribution, and intentionally maintains a certain proportion of local suppliers to ensure effective control and flexible responses. Based on this strategy, D-Link has been increasing the proportion of locally sourced components made in Taiwan. In 2025, the proportion of local procurement increased by 15.11% year-on-year. Moving forward, the Company remains committed to achieving continuous growth as its goal.

Green Procurement

In 2025, D-Link responded to the government’s green procurement policy to integrate the internal demand and implement procurement process management. It gradually introduced products and services with environmental protection labels, selecting various products and services with environmental protection labels. From LED lighting replacement in daily life, procurement of eco-friendly cartridges, to group insurance covering employee health, all of these implement the concept of environmental and social friendliness and continue to fulfill the responsibility, procurement commitment, and green living vision in the tiniest details. The total amount of green procurement⁴³ in 2025 is NT\$1.584 million.



Local Procurement Status of Various Products in the Past 3 Years

Types of Procurement	Proportion of Local Procurement Amount ⁴²			
	2023	2024	2025	Growth / Decline
Switch & Security	56.67%	51.92%	71.77%	19.85%
Wireless	33.52%	41.42%	72.53%	31.11%
Broadband	0.00%	0.00%	0.00%	0.00%
Strategic Multi-Brand	26.17%	17.75%	27.44%	9.70%
Mobile Access	19.19%	36.79%	24.89%	-11.90%
Integrated Business Solution	98.43%	100.00%	100.00%	0.00%
Surveillance & Peripheral	0.00%	0.00%	0.00%	0.00%
Others	1.15%	47.67%	5.81%	-41.86%
Consumer	0.00%	0.00%	0.36%	0.36%
Annual Procurement	44.05%	40.17%	55.29%	15.11%

⁴² The proportion of local procurement by product category or annual procurement.

⁴³ Compliant with Green Procurement Standards by the Ministry of Environment

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3.5.2 Sustainable Procurement Policy and Measures

GRI 2-23, 407-1, 408-1, 409-1

To realize its vision of “Leading Smart Living, Creating Sustainable Value,” D-Link has established the “D-Link Corporation Sustainable Procurement Policy”⁴⁴ with reference to the ISO 20400 Sustainable Procurement - Guidance. We hope our suppliers will work together with us on this commitment to sustainable management through a positive business model for continuous operation and development.

- Guided by the principle of fulfilling corporate social responsibility, D-Link conducts due diligence on its collaborating suppliers and assesses the impact of our procurement activity on the environment, society, and human rights.
- We respect, consider, and respond to the procurement interests of stakeholders, and we seek more sustainable procurement solutions based on procurement needs, ensuring that these activities align with our company's sustainability principles and strategies.
- We strictly prohibit any behavior that is a violation of ethics in the procurement of goods and services by developing procurement procedures that are based on transparency, fairness, and integrity.
- We comply with international human rights policies, a code of conduct, laws and regulations, and require our suppliers to do the same.
- We provide appropriate competitive opportunities to encourage supplier innovation and sustainability, and we disclose them publicly.
- In response to the sustainable development trends, we will continue to promote and improve our procurement procedures and will engage our suppliers to join in.

Supplier Code of Conduct

D-Link is fully committed to ensuring a safe working environment where workers are treated with dignity and equality, and where business operations are environmentally responsible and conducted ethically across our supply chain. We have defined the “D-Link Corporation Supplier Code of Conduct” according to the “D-Link Corporation Sustainable Procurement Policy” which requires suppliers to comply with the Code and the laws and regulations of the countries and regions in which they operate. D-Link encourages its suppliers to further require their own suppliers, contractors, and service providers to acknowledge and adopt the Code.

The Code is based on the “Responsible Business Alliance (RBA) Code of Conduct” and also references the “UN Guiding Principles on Business and Human Rights,”⁴⁵ “ILO Declaration on Fundamental Principles and Rights at Work,”⁴⁶ and the “UN Universal Declaration of Human Rights.”⁴⁷ There are 5 sections to the Code: labor, health and safety, environment, ethical guidelines, and management system.

⁴⁴ Established in December 2023 and reported to the ESG Committee in February 2024

⁴⁵ UN Guiding Principles on Business and Human Rights

⁴⁶ ILO Declaration on Fundamental Principles and Rights at Work

⁴⁷ UN Universal Declaration of Human Rights

Integrity Commitment

Apart from the supplier’s products and labor tangibly affecting the Company’s products, services, and operations, the supplier’s sustainable actions will also indirectly impact the Company’s intangible reputation and brand value, or become potential risks. Therefore, in terms of ethical management, D-Link required all suppliers to sign the “integrity commitment letter” in 2023. The suppliers and employees are required not to engage in any bribery, provide undue advantages, or seek to benefit D-Link employees or their associates directly or indirectly in order to achieve transactional goals or to execute contracts. If any supplier is found to engage in unlawful behavior, the contract may be immediately terminated.



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Declaration of Conflict-free Mineral

D-Link pays attention to the conflict mineral issues and requires suppliers to sign the “Conflict Minerals Due Diligence Statement” to prevent the procurement of minerals from conflict mining areas. It also requires all suppliers to sign the “No Conflict Minerals Statement” to ensure that the metals in the supply chain, such as gold (Au), tantalum (Ta), tungsten (W), tin (Sn), cobalt (Co), and mica, were not procured from mines in conflict areas operated by non-government armies or illegal groups, or not procured through illegal smuggling.

D-Link requires suppliers to commit to the following:

- Do not purchase conflict minerals from conflict areas.
- Refuse to use conflict minerals from conflict areas and sign the commitment to no conflict minerals.
- Manage the supplier’s upstream and downstream suppliers and comply with the requirement of no conflict minerals.
- Suppliers are required to commit to becoming long-term partners of D-Link and disclose their partner smelting plants and mines in detail, in order to comply with the RBA Code of Conduct and fulfill the company's social responsibilities together. If the information provided is found to be untrue after verification, the supplier shall assume all legal responsibilities and compensation within the attributable scope.

To ensure that suppliers continue to comply with the commitment and management requirements of D-Link for conflict-free minerals, the Company not only requires suppliers to sign the “Declaration of Minerals Conflict-Free” every year, but also regularly conducts surveys on the implementation of conflict mineral due diligence. The survey of all existing suppliers was completed in 2024. Moreover, starting from 2024, D-Link has further required suppliers to update and provide the CMRT⁴⁸ reports commonly recognized in the industry to strengthen the traceability of mineral sources and supply chain transparency, ensuring that all raw material sources do not involve armed conflicts, human rights violations, or illegal mining activities, as the joint promotion of the sustainable commitment to the responsible supply chain.

Supplier ESG implementation survey

To grasp the actual implementation of suppliers in terms of sustainable development issues, D-Link regularly distributes the ESG self-assessment questionnaire every year to conduct surveys on the three major aspects, namely environmental management, social responsibility, and corporate governance. The issues contents cover carbon reduction measures, laborers’ human rights, supply chain management, ethical management, and sustainable information disclosure. By the end of 2025, the distribution of questionnaires and surveys to a total of 35 existing suppliers was completed. Of these, 35 replied, with a response rate of 100%. The survey results will serve as the basis for risk identification and subsequent counseling and planning for the suppliers to continuously strengthen the maturity of supply chain sustainability management.

D-Link ESG Newsletter

In order to enhance the sustainability resilience and ESG knowledge of the entire industry chain, starting from 2024, the Company has regularly published the e-newsletter to share D-Link’s sustainable vision, governance structure, and implementation status with suppliers. Furthermore, to actively address climate governance, starting in 2026, D-Link and its key subsidiary and supplier, Cameo, will jointly establish a "Cross-Company Climate Governance Task Force" to regularly engage in in-depth discussions on climate issues and formulate actionable plans, aiming to drive the value chain to jointly cultivate sustainable development and regard it as the most valuable corporate investment. Please refer to the “[D-Link ESG Newsletter](#)” section on the Company’s official website.



⁴⁸ Conflict Minerals Reporting Template: A standardized reporting tool developed by the Responsible Minerals Initiative (RMI)

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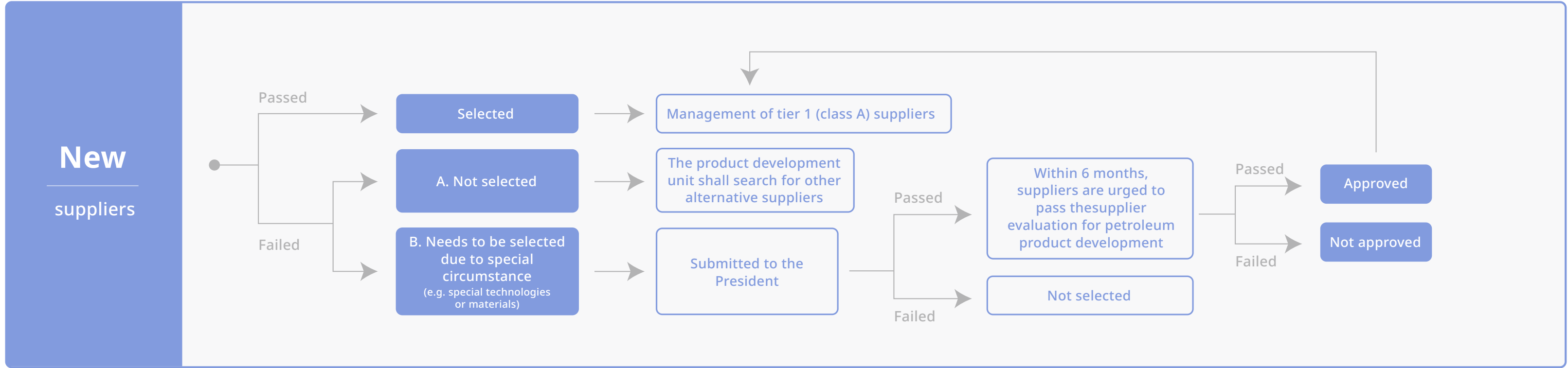
3.5.3 Supplier Classification Management System

D-Link offers a diverse line of products. In 2025, 35 suppliers have been registered in the Company's qualified suppliers list. The number of suppliers and the scale of cooperation often increase or decrease due to business growth and decline. In addition to conducting sustainable development issue surveys for new suppliers, D-Link also conducts a risk assessment and classification. Different audit strategies are regularly formulated for the different levels of risk to eliminate systematic risk.

	2023	2024	2025
Number of New Supplier	0	5	2
Number of Suppliers Evaluated* through On-site Audits	0	3	2
Number of Suppliers Passed On-site Audit Evaluation	0	3	2
New Supplier Audit Rate	-	60%	100%

Note: In addition to basic audit criteria, it also includes indicators related to ESG aspects

New Suppliers Management Process



New Suppliers

D-Link has clear qualification requirements and review mechanisms for new suppliers in place. Through document review and on-site audit, the suppliers are verified that their quality and sustainable management systems have reached a certain level before being officially included in the Company's supply chain system, to ensure the stability and sustainability of the entire supply chain.

D-link's Qualification Requirements for New Suppliers

Mandatory Compliance	• ISO 9001 Quality Management System (Certification required) • Environmental Management Material Specifications (Contract content established in accordance with various relevant international standards)
Encouraged Compliance	• ISO 14001 Environmental Management System (Certification required)
Required to Provide	• "Integrity Commitment Letter" • "Conflict-free Minerals Statement" • "D-Link Corporation Supplier Code of Conduct and Supplier Compliance Statement"
Pass On-site Audit	• Fundamental aspects: Procurement, quality, technology, hazardous substance management • ESG aspects: Environmental, occupational health and safety, labor practices, supply chain management, and social ethics, etc.

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Existing Suppliers

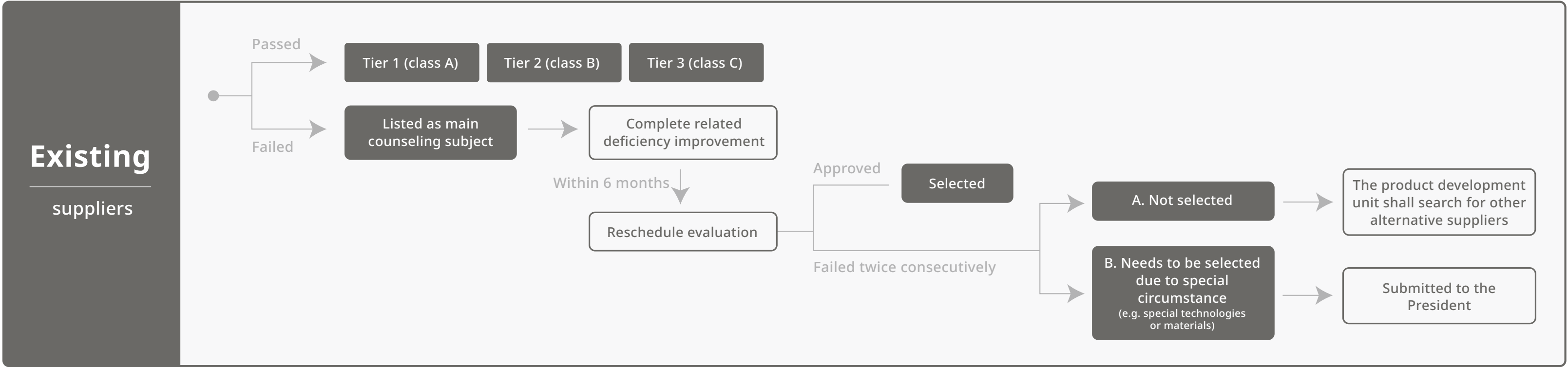
D-Link formulates an annual list of major suppliers according to specific criteria, implementing yearly quality management system, environmental health and safety, or labor integrity audits and driving improvements. Based on the evaluation results, D-Link identifies the risk levels of major suppliers, thereby formulating subsequent counseling plans.

D-Link's Classification Management System for Existing Suppliers

Classification of Suppliers	Criteria for Classification	Management Approaches
Class A	- The previous year's total shipment volume or annual procurement amount accounts for over 85%. - Significant (wholesale) abnormalities occur in shipment quality. - Newly added suppliers are all included.	Conducting on-site inspections annually.
Class B	For the previous fiscal year, if the total shipment volume or annual procurement amount accumulates to 90%, excluding Grade A suppliers, all others are classified as Grade B.	Monitoring the quality of each batch of shipped goods.
Class C	The total annual shipment volume or annual procurement amount is less than 1%.	Adopting supplier self-management; however, if a supplier violates regulations or ESG-related terms, they will not be selected.



Existing Suppliers Management Process



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3.5.4 Supplier Audit Status

GRI 407-1, 408-1, 409-1

D-Link takes the management scopes such as supplier quality, cost, delivery and services as the foundation. In recent years, it has extended the scope of supply chain management to ESG issues such as environmental protection and people. It expects suppliers to not only provide excellent products and services, but also monitor their social and environmental values and strive to implement energy saving, environmental protection, and environmental friendliness.

As the Company treats the suppliers as important partners for long-term cooperation, growth and development, D-Link complies with the principle of mutual benefit and common prosperity with suppliers, and refers to the requirements of the Code of Conduct by the Responsible Business Alliance (RBA), and addresses ESG related risks and impacts. The Company establishes the risk management and control projects based on the requirements for supplier selection and audit, and then formulates the improvement measures based on the evaluation results, to help suppliers improve continuously, reduce operational risks, and jointly promote the sustainable operations.

In order to build the capabilities of members in the sustainable supply chain, D-Link starts from four aspects: assessment, coaching, communication and collaboration, and corresponds to the supply chain management structure, to ensure that relevant important issues have practical and executable procedures for effective management and control. In addition, responding to the trend of sustainable development, D-Link actively encourages suppliers to develop materials and processes that mitigate environmental impact, or to save energy and reduce carbon emissions from the shared equipment used in the process. For relevant regulations on supplier human rights, please refer to Chapter 5.2.3 “Supplier Human Rights Regulations”.

● Supply Chain Management Structure

 Evaluation	Qualification evaluation for new suppliers, major supplier selection, and management system risk evaluation (quality, environment, social ethics, etc.)
 Counseling	Regular supplier evaluations, tracking of deficiency improvements, promotion of policies and projects
 Communication	Regular/irregular quality meetings, quarterly operational meetings
 Collaboration	Continue to promote projects, enhance sustainable operation competency of suppliers

● Implementation Status of Supplier Sustainability Management Audits in the Past 3 Years

	2023	2024	2025
Number of All Suppliers	34	38	35
Number of Major Suppliers⁴⁹	7	7	9
Number of Major Suppliers Conducting Sustainability Management Audits	7	7	9
Proportion of Major Suppliers Conducting Sustainability Management Audits	100%	100%	100%

⁴⁹ Suppliers accounting for 85% or more of the total procurement amount in the previous year are considered major suppliers



2025

Proportion of suppliers screened by environmental/ social standards: 100%

Number of high-risk suppliers: maintained at 0%

About the Report

About D-Link

CH1 Sustainable Operations

CH2 Corporate Governance

CH3 Value Creation

- 3.1 Sustainability Strategies and Goals
- 3.2 Product Quality and Safety
- 3.3 Information Security Management
- 3.4 Research, Development & Innovation
- 3.5 Supply Chain Management

CH4 Environmental Sustainability

CH5 People and Society

Appendix

D-Link requires suppliers to compile internal improvement opinions as soon as possible after receiving the on-site audit report and respond with specific, feasible improvement plans according to the actual conditions of their plants. If a serious quality abnormality occurs during shipping, the supplier must hold a meeting to confirm the cause of the problem and develop a solution, including how to dispose of finished products. Subsequently, the Company's dedicated personnel will review the supplier's audit improvement report and continue to track the improvement progress to ensure that the measures are implemented and the expected results are achieved.

In the key supplier evaluation in 2025, a total of 104 quality system deficiencies were found, mainly concentrated on negligence of the management system and process operation; For ESG aspects such as health and safety, environment, labor, supply chain, and social ethics, a supplier self-assessment method was adopted for the investigation, and no violations were found after reviewing the responses. However, through follow-up reviews of related deficiencies, certain improvement plans have not yet met the Company's qualifying standards and remain under continuous improvement during the reporting period, resulting in an annual deficiency improvement rate of 84.62%.

D-Link will continue to review and optimize the quality management process, environmental quality and personnel training mechanism with suppliers to improve product quality, reduce the occurrence of deficiency, while strengthening improvement effectiveness. Regarding the vendors performing poorly in terms of improvement, the purchase volume will be reduced gradually, to ensure that the supply chain operations meet the requirements of sustainable development.

Audit Nonconformities and Improvement Rates in the Past 3 Years⁵⁰

	2023	2024	2025
Sustainability Management	12	5	0
Quality Management	125	84	104
Defect Improvement Rate	81.02%	88.76%	84.62%

⁵⁰ For deficiency items that have not been closed in the current year, the root causes will be clarified and improvement countermeasures will be formulated. For those that cannot be closed before the end of the year due to schedule constraints, all remaining items will be fully resolved within the expected deadline.



2025

Improvement rate of deficiencies in coaching suppliers: 100%

Number of suppliers listed as unqualified suppliers for violating social responsibility standards: 0

Reports on bribery of suppliers: 0

